

[MX] ManagedXchange

Fully Managed EDI Outsourcing

Expert EDI Managed Services

ManagedXchange is a fully managed EDI outsourcing solution. It offers a cloud-based EDI portal that provides full visibility into the flow of EDI data and translates data into easily understandable business documents. It's designed for companies that do not want to manage technical B2B data exchange, but want to streamline operations using EDI.

Epicor EDI provides a dedicated EDI support team with assigned primary and secondary consultants who oversee the management of business-critical EDI operations. Trading partner data maps and communications built by Epicor EDI for a company are owned by that company.

ManagedXchange leverages standard EDI X12 and EDIFACT documents with full standards validation and complete functional acknowledgment capabilities. The web-based EDI document visibility portal was built with general business users in mind and makes it easy to monitor trading partners for errors that impact quality ratings and chargeback fines.

In addition to the portal, MX provides an easy-to-use document look-up, detailed EDI alerts, human-readable EDI forms and share-and-collaborate functionality.

EDI Manage by Exception

- Tailored EDI alert monitoring specific to your business operations such as late ASNs
- Monitor EDI trading partner errors impacting quality rating/chargeback fines
- Functional acknowledgement alert monitoring

MX EDI visibility portal

- Detailed EDI alerts that can be understood across the organization
- Awareness of your EDI document flow
- Research specific document transactions

EDI Expert Support

- 24/7 support for critical issues
- Standard support 7am – 7pm ET

+ Compatible Products

- Kinetic (the new name for Epicor ERP)
- Prophet 21

Benefits

Complete management of trading partner technical requirements for full compliance

Scalable, cloud-based solution provides seamless document flow with trading partners with confidence

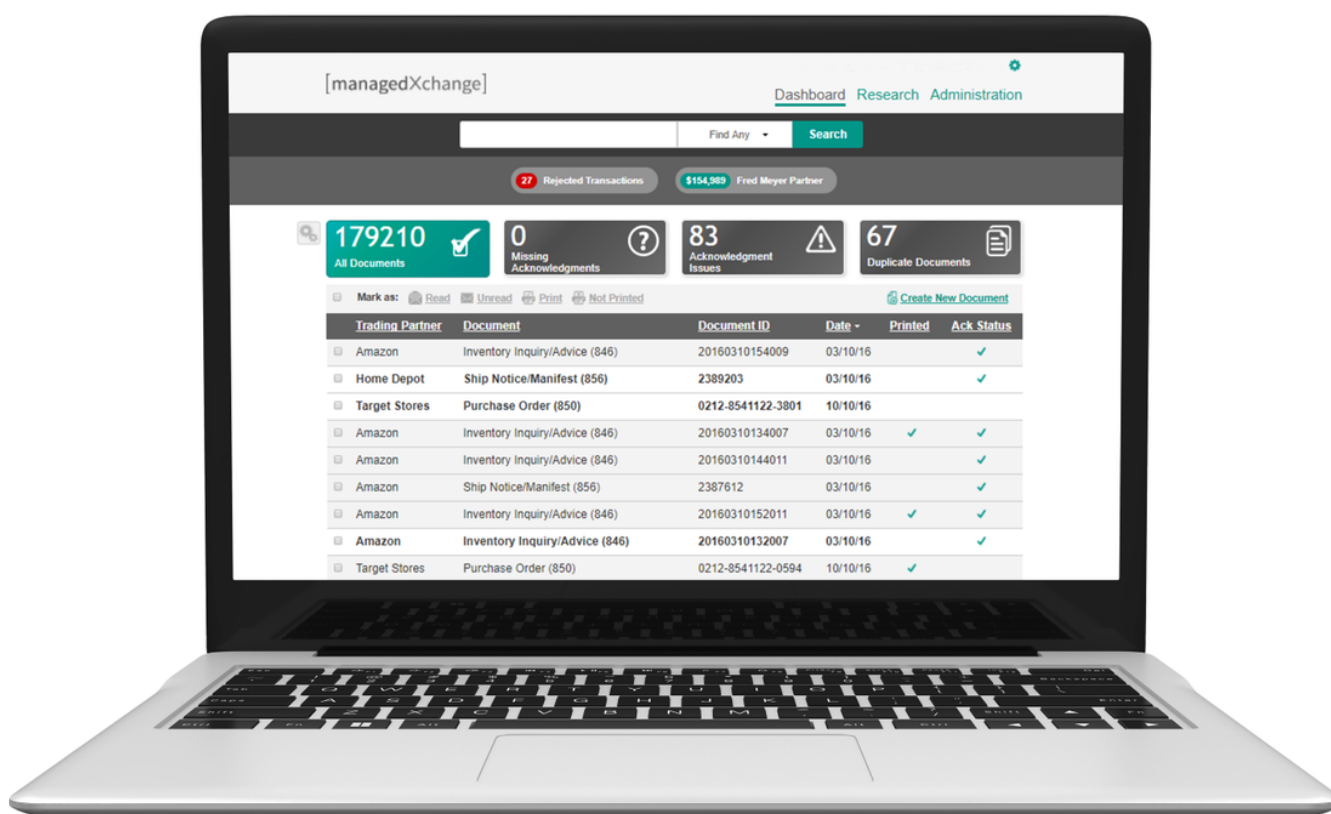
Helps save time and money by eliminating the need for EDI staff and hardware, security and hosting

24/7 support to manage all transactions and trading partner set-ups

Ownership of trading partner data maps and communications allow you to move EDI in-house without switching costs

Freedom and Flexibility

MX offers the flexibility to switch to managing your own EDI. If at any time, your business is better suited to bring EDI management in-house, Epicor EDI will seamlessly transition from MX to HQXchange, which is the core software engine that powers MX. An HQXchange implementation enables full control and visibility of EDI operations in your environment and empowers self-sufficiency to onboard new trading partners and manage the EDI data integration process.



EPICOR

We're here for the hard-working businesses that keep the world turning. They're the companies who make, deliver, and sell the things we all need. They trust Epicor to help them do business better. Their industries are our industries, and we understand them better than anyone. By working hand-in-hand with our customers, we get to know their business almost as well as they do. Our innovative solution sets are carefully curated to fit their needs, and built to respond flexibly to their fast-changing reality. We accelerate every customer's ambitions, whether to grow and transform, or simply become more productive and effective. That's what makes us the essential partners for the world's most essential businesses.

Contact Us Today: info@epicor.com | www.epicor.com

The contents of this document are for informational purposes only and are subject to change without notice. Epicor Software Corporation makes no guarantee, representations, or warranties with regard to the enclosed information and specifically disclaims, to the full extent of the law, any applicable implied warranties, such as fitness for a particular purpose, merchantability, satisfactory quality, or reasonable skill and care. This document and its contents, including the viewpoints, testimonials, dates, and functional content expressed herein are believed to be accurate as of its date of publication, May 2021. Use of Epicor products and services are subject to a master customer or similar agreement. Usage of the solution(s) described in this document with other Epicor software or third-party products may require the purchase of licenses for such other products. Epicor, the Epicor logo, ManagedXchange [MX] and HQXchange [HQX] are trademarks or registered trademarks of Epicor Software Corporation in the United States, and in certain other countries and/or the EU. Copyright © 2021 Epicor Software Corporation. All rights reserved.