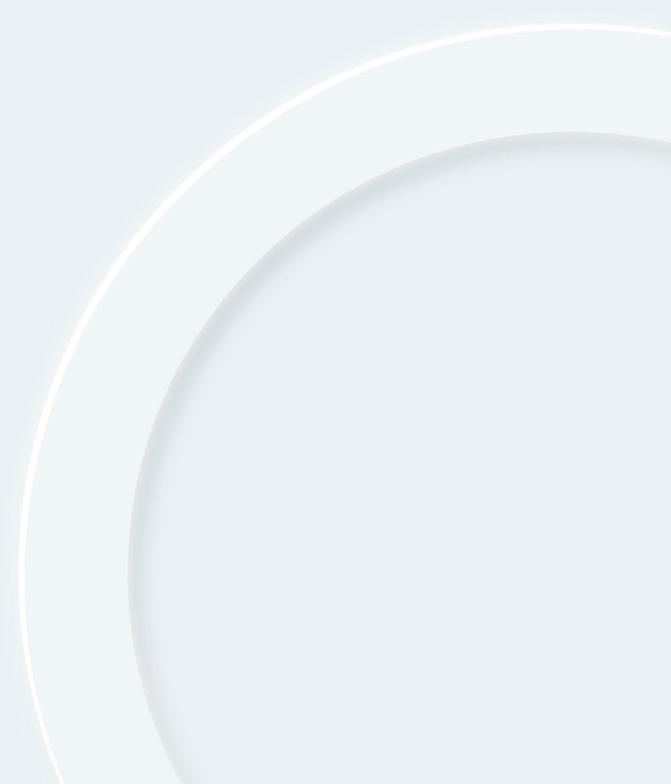


# ManagedXchange

Need to outsource your EDI?  
Let the experts at 1 EDI Source  
manage it for you.

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# Introduction

## Need to outsource your EDI? Let the experts at 1 EDI Source manage it for you!

There are great benefits to automating your B2B exchange with an EDI solution. Some of these benefits include: streamlined business processes, reduced manual entry, more accurate data flowing into your ERP or other back office systems and exchanges with your most important business partners. EDI compliance is often required by trading partners and customers, making the choice to adopt a new B2B operation a must for your business.

Implementing a fully automated and integrated B2B EDI operation is only half the journey. The second half is the ability to manage and maintain the flow of data through your systems and retain compliance with your trading partner's strict and often changing requirements.

# Benefits of Electronic Document Exchange Automation

## Improved Document Cycle Time

- Reduced business cycle time is a competitive advantage
- Automatic document conversion into actionable events (i.e. order or claims) in internal applications

## Improved Accuracy

- Virtually eliminates human data entry errors
- Data derived from internal system databases has been previously validated

## Security

- External electronic data transmissions are encrypted and secure

## Cost Savings

- Reduce overhead costs by removing human document handling
- Reduced inventory costs from lower inventory levels and shorter order processing and delivery cycles

*“Very pleased with our partnership. Always very attentive to our needs, and consistently follows through on our behalf.”*

*FFR Merchandising, Inc. | Retail*



# Why Choose 1 EDI Source to Manage Your EDI?

Whether you are new to EDI or have been exchanging business documents via EDI for years, if you find that you are more interested in focusing on your business rather than the technical management of your B2B operation, outsource with the ManagedXchange EDI solution and join the many other businesses that have come to rely on our expertise to manage their EDI operation and maximize efficiencies.

With over 30 years managing EDI operations on behalf of our clients, 1 EDI Source has both the expertise and the innovative EDI software platform to ensure a successful B2B operation. Our professional consultants are available to quickly onboard new trading partners and can provide integration options tailored to your unique business needs.

Our exceptional in-house service and support is combined with transaction-level visibility through our [MX] ManagedXchange portal, providing your team with full visibility into the flow of your EDI data in a manner that is easy to understand and will provide immediate value to your internal business teams, such as Customer Service and Accounting.

- Complete management of your trading partner's technical requirements for full compliance.
- Dedicated in-house expert support team with assigned primary and secondary EDI consultants that know your critical operations.
- Tailored EDI implementation that fits your business operation needs, maximizing efficiency and lowering costs such as IT investment, or accessing your own on-premises environment.
- Reliable electronic communications and processes.
- EDI that grows with your business and evolves with your changing processes and data integration needs.
- Intuitive visibility portal that translates EDI data into easily understandable business documents that can be researched, so your teams can find EDI information and solve issues fast.

## Managed EDI Platform

### 1. Comprehensive EDI Platform Behind the Scenes

- Leverages Standard EDI X12/EDIFACT Documents
- Full Standards Validation
- Complete Functional Acknowledgement Capabilities

### 2. Web-based EDI Document Visibility Portal

- Built with General Business Users in Mind
- Monitor EDI Trading Partner Errors Impacting Quality Rating/Chargeback Fines

### 3. Continual Investment in our EDI Solutions

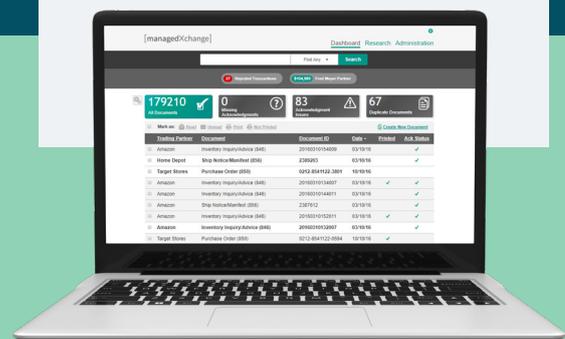
- Regular Product Upgrade Schedule
- In-house Development Team – Nothing is Outsourced

### 4. Ownership of Trading Partner Data Maps and Communications

- Control to Move to HQX and Take Over EDI Operations Without Significant Switching Costs

## MX Visibility Portal

- Visibility Dashboard
- Document Lookup
- Human Readable EDI Forms
- Detailed EDI Alerts
- Share and Collaborate





# Retain the Freedom to Bring Your EDI Back In-House

## HQXchange Gives You Full Control and Visibility of Your EDI Operations

Choosing our MX managed EDI solution gives you the freedom to switch back to managing your own EDI. If at any time, your business is better suited to bring EDI management in-house, we can seamlessly transition you from MX to our HQX solution, which is the core software engine that powers our MX solution. An HQX implementation allows you to have full control and visibility of your EDI operations in your environment and achieve self-sufficiency to onboard new trading partners and manage the EDI data integration process.

- Automated trading partner onboarding for easy and fast migration.
- Scalable software allowing for multiple trading partners, multiple users and multiple environments.
- In-house expert service and support.

- Managed by exception model, which notifies you and stops documents before they cause problems.

### On-Premise

With the HQX On-premise option, you take full control of your EDI operations and all of your data stays on your servers. If needed, our experts will assist with setup and integration and then your team has full control over the environment.

### Hosted

If you don't want to maintain your own servers, but still need a full-service EDI solution, you can choose our HQX hosted solution. The hosted solution takes server maintenance off of your plate and stores all of your data on our servers. Our IT experts monitor and maintain underlying infrastructure servers, backups, disaster recovery and trading partner communication channels, so you don't have to.

*“This is exactly what we need to all be on the same page as we work towards achieving operational excellence.”*

*Shannon Iverson |  
Customer Support Manager of Betco Corporation*



## EPICOR

We're here for the hard-working businesses that keep the world turning. They're the companies who make, deliver, and sell the things we all need. They trust Epicor to help them do business better. Their industries are our industries, and we understand them better than anyone. By working hand-in-hand with our customers, we get to know their business almost as well as they do. Our innovative solution sets are carefully curated to fit their needs, and built to respond flexibly to their fast-changing reality. We accelerate every customer's ambitions, whether to grow and transform, or simply become more productive and effective. That's what makes us the essential partners for the world's most essential businesses.

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