

## Platform

- ▶ 1 EDI Source®

## Customer Benefits

- ▶ You can make real-time, data-driven supply decisions to respond to your customer more quickly and accurately
- ▶ You and your suppliers need no technical expertise—Epicor will recruit them to your digitized supply hub and manage and support the applications for you
- ▶ Your users can see B2B events in plain English, text message format, rather than struggling with “EDI speak”

## Suppliers Benefits

- ▶ They can receive your purchase orders immediately
- ▶ They can submit an invoice faster and get paid faster
- ▶ They can be sure they are shipping the right product at the right time for customer satisfaction – the perfect order

## Key Features

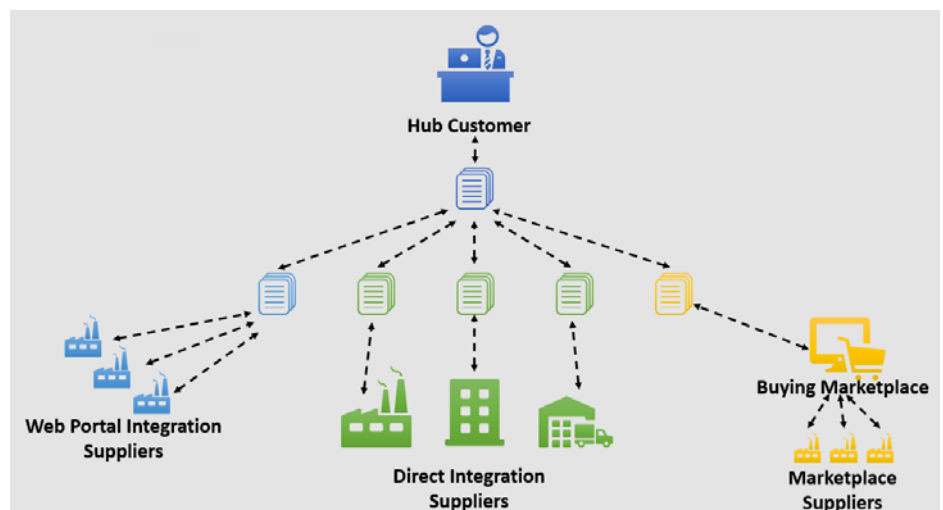
- ▶ All integration formats supported, including JSON, XML, REST API, flat file, ODBC, in addition to traditional EDI
- ▶ Connection to ERP, DMS, TMS, HMS, CRM, WMS, and more
- ▶ Suppliers can choose web portal access or direct integration to customer’s back-office system
- ▶ Cloud subscription-based suite applications—paid by hub customer or customer/supplier shared payments
- ▶ Fixed-fee services to implement per customer and supplier

## Supply Hub Resilience and Flexibility Now

### Maintain Visibility and Minimize Risk

If you are like many small-to-midsize enterprises, digitizing your supplier processes is typically lower priority than connecting to your customer processes. But recent world events—earthquakes, fires, extreme weather, trade disputes, COVID-19—have likely prompted you to re-evaluate your supplier ecosystem for weak links. Perhaps you found out too late that a shipment was delayed. Perhaps a key or single-source supplier shut their doors. Perhaps you simply want to be ready for the next unknown disruption. What if you could connect all your suppliers—even the smallest—to your own digitized supply hub quickly and easily? Then, you would know instantly when a disruption to your supply was about to occur and you could pivot to one or more of your other digitized suppliers, or even source a new supplier via an online buying marketplace.

The 1 EDI Source Supplier Digital-Integration Suite (SDIS) integrates all your suppliers quickly and seamlessly to your business system for visibility and actionable information, regardless of your suppliers’ technical capabilities and regardless of your business system. SDIS can establish and maintain direct integrations to those suppliers who have the capabilities to do so. For those that do not, SDIS provides a web portal to give them the electronic means to respond to your purchase orders and changes in real time, notify you of shipments, and respond to other documents as well. SDIS can also integrate to online buying marketplaces. SDIS uses a canonical mapping approach for uniform processing of multiple supplier integrations into your system—that means if a change such as an upgrade occurs in your system, SDIS need update only one map instead of many supplier maps. Lastly, SDIS provides a web-based advanced analytics solution that shows you what is happening in your supply chain and provides alerts for non-compliance/unexpected activity for any of your suppliers. The result is integration with all your suppliers for alerts and real-time visibility into orders, carriers, and warehouses, giving your team the ability to respond to breaks in the supply chain immediately.



*Solution suite places you at the top of your digitized supply hub*

## Questions Answered

### Customer's Purchasing Department

- ▶ Did the supplier agree to ship me what was on the PO?
- ▶ Did the supplier ship on time?
- ▶ What is on the trailer or truck?
- ▶ Is it going to reach the point of use on time?
- ▶ How many were shipped?
- ▶ Is the supplier performing well, overall?

### Supplier's Customer Service Department

- ▶ Did we ship on time?
- ▶ Did the invoice match the PO?
- ▶ Did the customer get the invoice?
- ▶ Is the charge-back a legitimate one?

### Customer's Finance Department

- ▶ Did the supplier invoice on time?
- ▶ Did the invoice match the PO? Quantity? Price? Shipment Date? Freight Charges?
- ▶ Have we received anything that has not been invoiced?
- ▶ Have we paid the invoice?
- ▶ How quickly did the invoice go out after the shipment?

### Supplier's Order Fulfillment/Shipping Department

- ▶ When should I ship?
- ▶ Did the ASN reach the customer?
- ▶ Am I late for any shipments?
- ▶ Does the shipment match the original PO?

## Suite Components

### Supplier Hub –

is a web portal solution for non-integrated suppliers to send and receive B2B documents electronically through easy-to-use web forms, without requiring integration to their business system—all they need is a web browser and an internet connection! The documents are standardized with built-in business logic, so you and your suppliers can expect complete and accurate data.

Features:

- ▶ Improved accuracy and efficiency for suppliers to respond to your documents
- ▶ Configurable alerts so your suppliers do not miss critical deadlines
- ▶ Viewable status of transactions by customer
- ▶ Compliance with your data and process requirements
- ▶ Simple and intuitive interfaces

### Integration Hub –

is a fully managed B2B integration solution used when your suppliers can connect to you, system-to-system. We take care of all your integration needs behind the scenes by handling the hardware, software, staffing, security, trading partner relationships and more. With in-house, 24/7 dedicated support, you

will achieve higher productivity and lower IT investment, translating into a higher ROI.

Features:

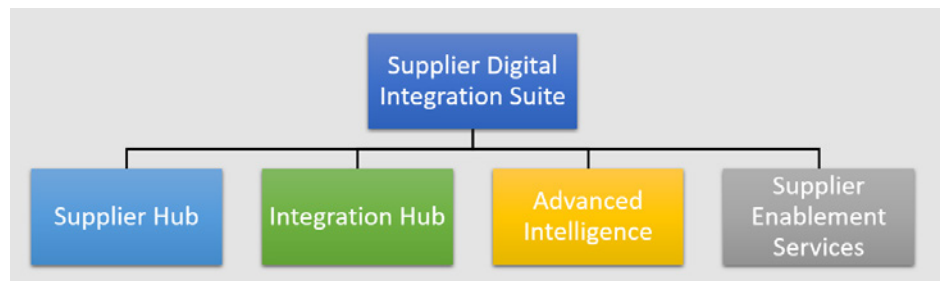
- ▶ Any-to-any translation including EDI X12/EDIFACT, JSON, Web Services, Flat Files and ODBC integrations
- ▶ Management by exception model, which notifies you and stops documents before they cause problems
- ▶ Encrypted and secure electronic data transmissions
- ▶ Regular product upgrade schedule

### Advanced Intelligence –

is our over-arching visibility and analytics solution. It delivers information to business users regarding all digitized processes—via a web-based portal—in an easy-to-understand, human-readable format. Included graphical charts provide insights into the EDI data. Your users will be empowered with the self-service tools that give them the ability to view all documents and statuses related to the original sourcing request, for visibility and control into the supply hub.

### Supplier Enablement Services

We will do it all for you and become your B2B integration team, minimizing the need for IT intervention.



*Your suppliers can connect to you via the Supplier Hub web portal or directly with Integration Hub, and all have visibility using Advanced Intelligence*

Flat-fee services are included in the solution suite for:

- ▶ Recruiting – on your behalf, we contact your suppliers, assist them with onboarding, and provide you with progress reports
- ▶ Provisioning – we set up the rules around which your suppliers must work based on your business needs
- ▶ Support – we provide email and call-in support for you and your suppliers
- ▶ Professional Services – We develop the canonical map to your business system and the supplier-specific maps for full process digitization

## Map Choices with Rules for Different Supplier Communities

Ready-made maps cover the whole range of sourcing-to-payment transactions for orders, warehouses, and carriers. If you need different rules for different supplier communities, for example, one community can ship partial orders while another community can only ship full orders, or one community can ship two days early while another community can never ship early, we will set those up as multiple map/rule combinations. Your choices of ready-made maps are listed as follows (custom maps also available):

- ▶ Purchase Order
- ▶ Purchase Order Acknowledgement
- ▶ Ship Notice/Manifest
- ▶ Invoice
- ▶ Remittance Advice

- ▶ PO Change Request
- ▶ Motor Carrier Freight Details
- ▶ Transportation Carrier Shipment Status
- ▶ Motor Carrier Load Tender
- ▶ Bill of Lading
- ▶ Motor Carrier Delivery Trailer Manifest

---

## About 1 EDI Source

1 EDI Source has been a leading EDI provider and innovator for over 30 years! We offer an elite, yet affordable full line of EDI software solutions that solve a variety of issues through flexible, easy-to-use tools and expert, live support and consulting services. We have the perfect EDI and B2B integration solution to end your daily struggle with visibility into issues, the frustration of large chargebacks, not meeting customer needs, being disappointed by your trading partners, or the pain in doing the basic EDI or B2B integration work.



Contact us today ✉ [sales@1edisource.com](mailto:sales@1edisource.com) 🌐 [www.epicor.com](http://www.epicor.com) 📞 877.334.1334

The contents of this document are for informational purposes only and are subject to change without notice. 1 EDI Source, a division of Epicor Software Corporation, makes no guarantee, representations, or warranties with regard to the enclosed information and specifically disclaims, to the full extent of the law, any applicable implied warranties, such as fitness for a particular purpose, merchantability, satisfactory quality, or reasonable skill and care. This document and its contents, including the viewpoints, testimonials, dates, and functional content expressed herein are believed to be accurate as of its date of publication, August 17, 2020. Use of Epicor products and services are subject to a master customer or similar agreement. Usage of the solution(s) described in this document with other Epicor software or third-party products may require the purchase of licenses for such other products. 1 EDI Source, Epicor, the Epicor logo, and Supplier Digital-Integration Suite are trademarks or registered trademarks of Epicor Software Corporation in the United States, and in certain other countries and/or the EU. Copyright © 2020 Epicor Software Corporation. All rights reserved.